



Administrative Office of the Courts

Operations Division

Questions/Responses No. 3 to the

Request for Proposals (RFP) K18-0065-29

Turnkey Automated Document Creation System and Professional Services

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

3. Question: What type of file storage are you looking for? For example, network attached storage (Storage Area Network, SAN) or local storage (stored on a PC).

Response: The printing will be of several thousand documents each month. My understanding of how Tyler has said we will need to print the documents is by downloading these documents to the PC and then printing the file. If this is accomplished more efficiently using a SAN, we may want to explore what that would require.

4. Question: Does the solution require encryption and protection for PII (personally identifiable information)? How important is encryption for data at rest (i.e stored or saved in the system) and data being transferred?

Response: No, this is not a requirement.

5. Question: Do you desire that the proposed solution integrate with Tyler Technologies system?

Response: If there could be a better solution than the clerk saving entire file sets to print, and there could be some integration in the collection of the files that needed to be printed, I think it would extremely beneficial.

Issued by: Khrystine Bunche
Procurement Officer
April 24, 2018