



Administrative Office of the Courts

Operations Division

Questions/Responses No. 5 to the Request for Proposals (RFP) K20-0002-29

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

24. Question: In regards to the Peoplesoft System Application Administrator role, would the Maryland Judiciary consider a fully qualified remote support resource for only this particular role noted in the RFP?

Response: All resources must be available to work on-site.

25. Question: What are the number of modules used for each application given in the RFP? Can you list them?

Response: See RFP section 2.2.3, Modules at the Judiciary.

26. Question: Can you please provide us the number of IT resources supporting your 5,000+ employees? It would be really helpful if you can provide a breakup of the shift and number of employees per shift.

Response: Offerors are expected to ask as many questions as possible about the AOC's systems and utilize their expertise to determine the number of resources needed. The goal is to allow the Offeror's expertise to find the most efficient solution for the AOC.

27. Question: Can the due date be extended to February 28th?

Response: Yes. See amendment 2.

Issued by: Khrystine Bunche
Procurement Officer
February 11, 2019