



Administrative Office of the Courts

Operations Division

Questions/Responses No. 13 to the Request for Proposals (RFP) K21-0018-29 Cloud-Based Unified Communications Solution

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

Question 1: Can we get the total Toll-Free minutes used (average is good enough).

Response: Total number of toll-free numbers in use is 45 however, minute usage metrics are not available at this time.

Question 2: MPLS. Does Network Maryland have a preferred Point of Presence (POP) for us to bring our Circuit to? Can you provide the physical address?

Response: Network Maryland may not be ready to support vendor connectivity via the Network Maryland MPLS network. If not, Vendors will be required to connect via the Maryland Judiciary's internet circuit as a secondary method (Primary connectivity will be Verizon MPLS). Physical address for JIS AOC is 2661 Riva Rd STE 900, Annapolis, MD 21401. Vendors are also welcomed to propose alternate connectivity design options for secondary connectivity.

Issued by Karen Hoang
Procurement Officer
Date: 09/30/2020