



# Administrative Office of the Courts

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## Operations Division

### Questions/Responses No. 2 to the Request for Proposals (RFP) K20-0067-251

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: Out of 375 staff how many concurrent active users are anticipated to be using the system

Response: Anticipated users have been listed below by the type of role. Some users will have more than one role.

System Admin :6

Employee Role with Approval Priv.: 1

Employees: 24

Reviewer: 11

Legal/Audit: 8

Grantees: 100

2. Question: Out of 52 program staff how many users will use the GMS.

Response: Same as above.

3. Question: We expect discovery phase to last in the region of 6-8 weeks to build upon the work already conducted and shared in the RFP, have you had any discussions internally on prioritisation of modules/functionalities for deployment?

Response: No, not yet.

4. Question: Do you get any discounts on licenses from vendors the likes of Microsoft, IBM, Oracle etc.?

Response: No

5. Question: Can we leave the license component in our response as “At cost”

Response: No. License costs should be included in the price proposal.

Issued by: Karen Hoang  
Procurement Officer  
February 13, 2020