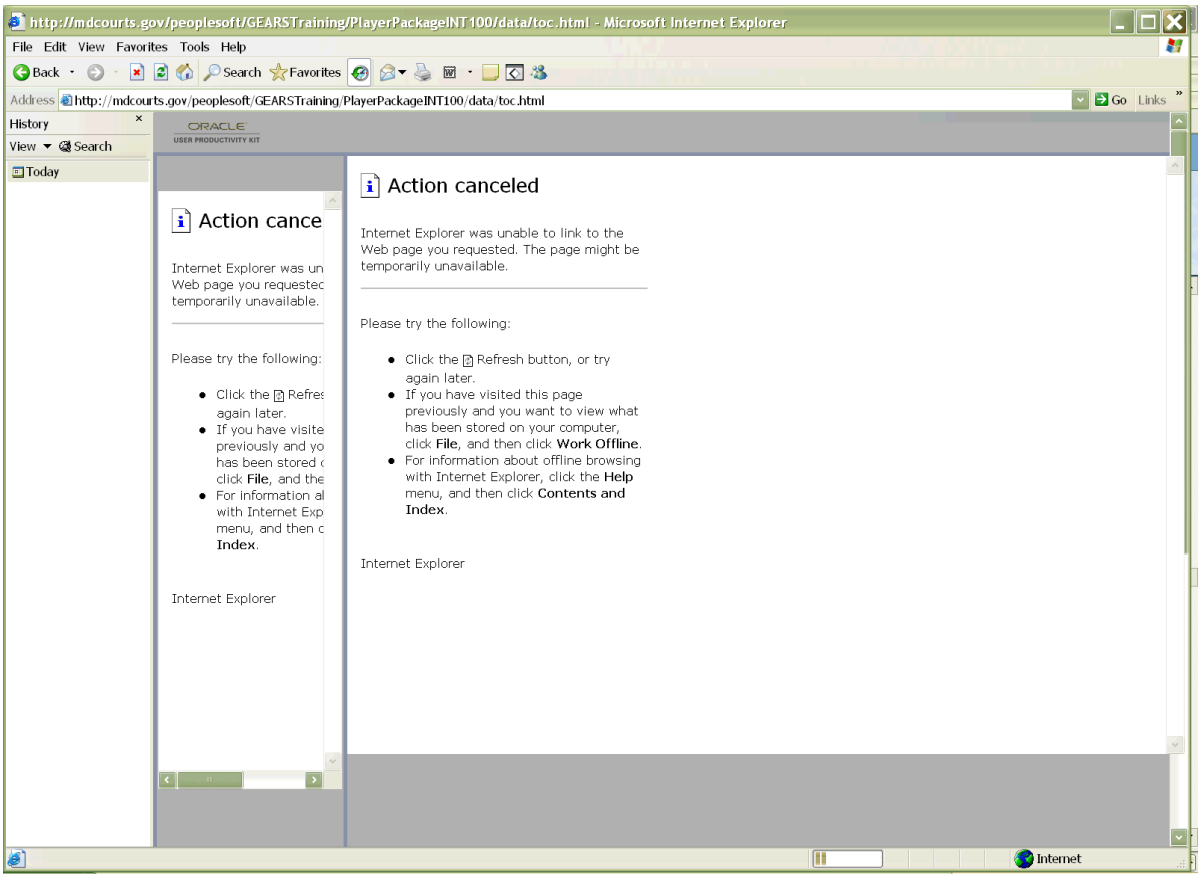
Why won't my GEARS training course or procedure open in UPK?

The most common cause of this issue is use of an older version of Internet Explorer, such as Internet Explorer 6.0. UPK will only run on Internet Explorer versions 7.0 and later. If you need an upgrade, please contact the HelpDesk at x1114.