

# **ADR Practitioners Lunchtime Teleconference Series**

**October 14, 2009 12:00 noon - 1:00 p.m.**

## **Call In Information:**

1-888-453-4221 Participant Passcode: 838404#

## **Topic: Walking the Community Mediation Talk: How we do it, is as important, as what we do**

Community mediation centers in Maryland follow a 10-point model to help them stay grounded in grassroots and focused on social change. The model focuses on creative partnerships and on using mediation in all stages of conflict, thus supporting the development of new and innovative uses of conflict resolution. Utilizing a diverse pool of mediators, staff and governing board is paramount to this model. This diversity in part is sought after through age, race, gender, sexual orientation, economic status, and educational background.

Put on your headsets and join in a timely discussion with Lorig Charkoudian as she shares experiences with and insights into the model. She will also focus on the importance of developing quality assurance systems, and how that commitment in time and resources is worth the investment even for cash strapped centers in these harsh economic times.

## **Speaker: Lorig Charkoudian, Ph.D.**

**Lorig Charkoudian, Ph.D.**, is the executive director of Community Mediation Maryland, a non-profit association of Maryland's 18 community mediation centers located in Glen Burnie, MD. Her work includes developing innovative partnerships with state agencies, and others, to bring collaborative conflict resolution to new and unique forums. Prior to becoming executive director, she served as Community Mediation Maryland's director of research and training. Lorig founded and served for seven years as the executive director and lead trainer for the Community Mediation Program in Baltimore City. Lorig also served on the Maryland Alternative Dispute Resolution Commission which established the Maryland Mediation and Conflict Resolution Office (MACRO). She co-founded Community Mediation Maryland and served as Board Chair. Lorig received her Ph.D., in Economics from The Johns Hopkins University.

**Brought to you by the Maryland Mediation and Conflict  
Resolution Office (MACRO)**

The purpose of the series is to bring topics of interest to Maryland ADR practitioners. Four (4) times a year, ADR practitioners will be able to participate in either a 60 or 90 minute presentation from the comfort of their telephone.

**Watch** for the upcoming conferences.

**Feel free to bring your lunch!**