

Amendment #3 for RFP K-7-7005-29

IN RESPONSE TO THE FOLLOWING QUESTIONS WE THAT THEY WILL BE ANSWER BY THE SPECIFICATION THAT WAS NOT INCLUDED IN THE ORIGINAL RFP IN ERROR.

QUESTIONS:

1. Could you provide us with the forms that's require to be submitted with the bid proposal package for the subcontract participation?
2. Could you indicate if there is a preferred level of experience and education for the proposed system programmer/DBA as reference on page 13 of the RFP?
3. If the interviews are required, can they be conducted over the telephone? (Referencing page 13 of the RFP
Answer: Would prefer by email correspondence
4. After an award is made, how soon will vendor staff be required to begin work under the contract?
Answer: The contractor will be require to start upon execution of the contract which our goal is to have the contracts executed by July 1, 2006.

INFORMATION OMITED FOR THE ORIGINAL RFP PACKAGE ON PAGE

10) Required Skills and Experience

Any proposed support technician must have at least four years experience performing similar duties. Collectively, the proposed team of support technicians must have experience with all hardware and software listed in Clause 2.B.

All proposed technicians must have the ability and interpersonal skills required to successfully interface with applications, operations, end users, tech support, management and vendors.

11) Reporting Requirements

- a) Contractor shall provide an executive summary on a monthly basis describing activities to the Technical Support Manager of JIS.
- b) A detailed activity report with a breakdown by category of work with the number of hours spent in each activity to the Technical Support Manager of JIS.

12) Billing

Invoices shall be submitted on a monthly basis and shall identify the total hours for each individual.

13) Maryland Judiciary's Responsibilities

The Maryland Judiciary will furnish desk, chair, personal computer and office furnishings at JIS headquarters in Annapolis. Maryland

JIS representative will assign tasks and provide follow up.

14) Staffing

The Maryland Judiciary reserves the right to approve all support technicians as well as any additions or substitutions (of support technicians).

15) Background Checks and Confidentiality Agreements

All proposed support technicians will be subject to background checks and required to sign confidentiality agreements.