



ADMINISTRATIVE OFFICE OF THE COURTS
MARYLAND JUDICIAL CENTER
580 TAYLOR AVENUE
ANNAPOLIS, MARYLAND 21401

May 14, 2009

RE: Request for Bid K09-9117-29 – Desktop Virtualization Project

AMENDMENT #3

Dear Interested Party:

Maryland Judiciary, Administrative Office of the Courts (AOC), hereby provides additional information as a result of questions from the prospective bidders;

Q. I did not notice a line item on the Bid Work Sheet, so I am inquiring to understand if Judicial Information Systems has a solid plan for the migration and planning component of this project. Help me understand if migration software tools were purposefully left off the list?

A. Maryland Judicial Information Systems does not need any additional migration tools for this pilot project. This RFB is for specific hardware and software, not for vendors to develop any solution for JIS.

Q. The 2005-B16 IBM Total Storage SAN16B-2 (line Item 122) has been withdrawn from marketing effective November 29, 2008 (see attached announcement letter). Is the IBM 2498-B24 IBM System Storage SAN24B-4 configured as follows an acceptable substitute? (Embedded image moved to file: pic27804.jpg)

A. That is a comparable replacement, but IBM is stating that the 2005-B16 IBM Total Storage SAN16B-2 is still in their COG and does not have a withdrawal date. (Information from IBM).

Q. How many feature code 6025 ' 25 Meter LC-LC Fibre Cable' are required?. Exhibit 1 shows a quantity of 12 (line 128) and a quantity of 4 (Line 143).

A. 16

Q. May IBM tape Media be proposed instead of TDK (exhibit Line 97 and line 99)?

A. IBM branded media is acceptable.

Q. Are any tape cleaning cartridges required?

A. We will need them, but will order them separately after implementation.

Q. Line Item 148 in Exhibit 1 requests installation services from JASI, but there is no corresponding line item in the Bid Work Sheet on page 11. Where should the services costs be included?

A. This should be addressed in an amendment # 2.

Q. What services will be performed by JASI? Will vendors be able to provide their own services?

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A. This should be addressed in an amendment # 2.

Q. Services are an integral part of the solution. Please provide detail of the services requested in Exhibit line 148 'setup/installation/knowledge transfer and documentation'.

A. This should be addressed in an amendment # 2.

Q. What documentation is required? (Exhibit 1 Line 149)?

A. This should be addressed in an amendment # 2.

Q. Pricing for a Virtual Desktop Connection Broker is not included in the RFB. Would you like pricing for VMware View or another like Connection Broker? (See attached pdf for features and benefits of VMWare View).

A. The software listed is all we are concerned with at this point.

Q. If VMware View is required, do you want Premier or Enterprise?

A. The software listed is all we are concerned with at this point.

Q. VMware View is priced per user. If you want a quotation for VMware View, how many licenses do you need?

A. The software listed is all we are concerned with at this point.

Q. VCenter Management server is required for both VMware View and VMware ESX Server. Would you like a quote for VMware VCenter Server?

A. The software listed is all we are concerned with at this point.

Q. There are no services requested for the Blade Hardware or VMware installation. Do you want quotes for the integration of these products?

A. This should be addressed in an amendment # 2.

Q. Should the VMware Servers be licensed to run virtual desktops only or both virtual desktops and virtual servers?

A. The licensing quoted is correct.

Q. How many desktops will be Virtualized?

A. This is irrelevant to this RFB.

Q. Will each individual have a VM in which to install various applications?

A. This is immaterial to the scope of this RFB.

Q. How large (GB) will each VM be?

A. This is immaterial to the scope of this RFB.

Q. How many accounts will be accessed by a single user?

A. This is immaterial to the scope of this RFB.

Q. Is this the primary site? Is there a backup site in case the chassis fails?

A. This is immaterial to the scope of this RFB.

Q. Do you need racks to accommodate the hardware?

A. No.

Q. Are you interested in virtualizing applications?

A. This is immaterial to the scope of this RFB.

Q. Is the Virtual Desktop solution sized for future growth? If yes, how many users?

A. This is immaterial to the scope of this RFB.

Q. The BladeCenter H comes standard with one power supply unit. The redundant power supply has been added to the configuration meaning you would need qty 2 of the power cable (25R5785) Is there a reason this is on The configuration at only qty 1?

A. The quantity should be 2

Q. There would be an appreciation of an extension by one week for the bid due date?

A. No extension as there are 6 days remaining to complete this bid. Time is of the essence.

Q. Would there be an opportunity to discuss an alternate design with you?

A. No.

These are the only changes contemplated by Amendment No. 3. All other terms and conditions shall remain the same.

Yours sincerely,

Sophie M. Dimbunu
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