



ADMINISTRATIVE OFFICE OF THE COURTS  
MARYLAND JUDICIAL CENTER  
580 TAYLOR AVENUE  
ANNAPOLIS, MARYLAND 21401

Questions/Responses No.1 to the Invitation for Bids (IFB)  
Cisco Switches and Routers with Maintenance

K10-0113-29  
May 10, 2010

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Ladies and Gentlemen:

The following questions for the above referenced IFB were received by e-mail and are answered and posted for all prospective Bidders who received the IFB. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the IFB is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the bidder asking the question.

1. Question: On page 8 of 37 the IFB states; "Maintenance shall be quoted for four years from the date of contract execution. Equipment must be new. Used or rebuilt equipment is not acceptable. All equipment shall include a one (1) year hardware warranty." On Page 11 of 37 the IFB states; "Once awarded, the equipment shall be delivered within six (6) weeks and the maintenance Contract shall remain in force for a period of two (2) years beginning from the date of contract execution. Upon expiration of the Contract, or upon its earlier termination as provided herein, the AOC reserves the right to re-bid or to extend for two (2) additional one-year periods at its sole option." With regards to the maintenance versus warranty, can the AOC clarify what should be quoted for this coverage?

**Response: All equipment must come with a one-year hardware warranty. In addition to this standard warranty, maintenance on this equipment should be quoted for a period of four-years. The contract, once awarded will be for two-years, with built-in for each of the two, one-year option periods.**

2. Question: Since the 3945 router cannot be configured with an SM-NM-ADPTR without having Network Modules installed, should we delete the SM-NM-ADPTR line item from the 5 routers with the T-1 interfaces? This device supports Network Modules such as the T3/E3 interfaces. The five 3945 routers have 4 port T-1 HWIC cards not Network Modules and so they do not need the SM-NM-ADPTR units.

**Response: The configuration for the 3945 routers should be exactly as requested in the solicitation. The rationale for getting a SM-NM-ADPTR on each of the 3945 routers is interoperability.**

Date Issued: May 10, 2010  
Anna Pfeifer, Procurement Specialist