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Questions/Responses No.1 to the RFB
Hardware Maintenance for AIX Servers and Peripherals (JIS)
K11-0017-29
May 12, 2010

Ladies and Gentlemen:

The following questions for the above referenced RFB were received by e-mail and are answered and posted for all prospective Offerors who received the RFB. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFB is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the offeror asking the question.

1. Question: Is there a previous contract for this equipment?

Response: There is an existing purchase order that expires June 30, 2010.

2. Question: Who is the vendor currently servicing the equipment??

Response: CSI Computer Specialists.

3. Question: What was the cost of the last year's contract and is this the same equipment as last year's contract?

Response: \$2,394.80/month.

4. Is the contract available for viewing?

Response: No.

7. What is the service level required to support the equipment listed in the Request For Bid (is it: 7x24x2 hour onsite response, 7x24x4 hour onsite response, 5x9x4 hour onsite response, etc)?

Response: 5X9X4. Depending on the problem (e.g. hard drive or power supply), replacement parts can usually be shipped to JIS and installed by JIS personnel.

8. Can we obtain the Feature Codes from the OEM for 7025-6F1 and 7026-6H1?

Response: No feature code information is available, but these are all standard 7025-6F1s and 7026-6H1s. They all have four RS64-IV 600 Mhz CPUs, between 10 GB and 32 GB of memory, 2 18.2 GB hard drives, an internal 8mm tape drive, one or more 10/100/1000 Ethernet adapters, and one or more SSA disk arrays.

9. Is there is no warranty consideration via the OEM at this time?

Response: These systems are all post warranty.

Date Issued: May 12, 2010
Colleen M. Cantler, Procurement Specialist

