

Administrative Office of the Courts Operations Division

Questions/Responses No. 2 to the Request for Proposals (RFP) # 9467

Technical Consultant- Website & Software Acquisition

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

7. Question: What is the estimated cost of the Technical Consultant- Website and Software Acquisition project?

Response: The AOC does not provide estimates.

8. Question: Has the Department allocated funding for the Technical Consultant-Website and Software Acquisition yet? If so, through which source (budget, CIP, state/federal grant etc)?

Response: Yes, funds have been allocated via our budget.

- 9. Question: How is the Department currently meeting this need? Response: We are currently using an iMIS website.
- 10. Question: Which vendor provides the incumbent Website and Software Acquisition?

Response: iMIS is provided by ASI (Advanced Solutions International)

11. Question: Who is the technical contact and/or project manager for the Technical Consultant- Website and Software Acquisition?

Response: Heather Fogg would be the primary technical contact and project manager working with the Consultant. Other MACRO staff would also be working with the Consultant.

12. Question: Would it be possible to name the three greatest challenges the Department is having with the current solution?

Response: Three biggest challenges:

- 1) Modifying the data tables that the website uses to populate the user accounts and public directory profiles
- 2) Emailing full membership of 1800 contacts at once
- 3) Using the system to allow contacts to register for events hosted by the organization
- 13. Question: Which other systems will have to integrate or interface with the Website and Software Acquisition, and will the State provide incumbent vendors for each system?

Response: No other system integrates or interfaces with the website currently, and there are no plans to integrate other systems presently.

Issued by: Whitney Williams Procurement Officer April 5, 2019