



# Administrative Office of the Courts

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## Operations Division

### Amendment #2

### Request for Proposals

K18-0057-29

### Criminal, Civil and Family – SMS Text Notification System

This Amendment is being issued to amend and clarify certain information contained in the above named RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The following changes/additions are listed below; new language has been underlined and language deleted has been marked with a ~~strikeout~~ (ex. ~~language deleted~~)

#### **4. REVISE RFP Section 2.2.4 Volume Estimates**

This project focuses on the use of a text message reminder system for the primary purpose of notifying criminal defendants about scheduled appearance dates. For the purposes of this statement of work, included are traffic State of Maryland District Court cases that require an appearance.

In FY2016, there were 143,878 criminal cases filed in District Court. There were also 588,520 District Court motor vehicle filings, of which 111,057 required appearance by a defendant/respondent. There were 74,251 total criminal filings in State of Maryland Circuit Court in FY2016. Thus, 329,196 cases potentially have a defendant who might benefit from receiving appearance reminders and as many as 806,649 cases might ultimately benefit from combined appearance and payment reminders. The AOC anticipates a minimum of four messages being sent per case including one opt-in, one scheduling notification, and at least 2 reminders. The quantity of messages per case can increase with scheduling changes or decrease with defendants that choose to opt-out.

The contract will have a minimum of 716,248 text per year.

Issued by: Khrystine Bunche, Procurement Officer

March 15, 2018