



Administrative Office of the Courts

Operations Division

Questions/Responses No. 2 to the Request for Proposals (RFP) K20-0046-29 JIS Networking Cable Technician

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1) Question:

How much average miles travel required within a working week?

Response:

Between 10 and 350 miles / week depending on daily commute

2) Question:

Do all three positions require travel?

Response:

Yes

3) Question:

If travel is not required for all three positions, do we have the option to apply only for the in-house position?

Response:

All positions are considered "in-house"

4) Question:

Do all three positions required to provide 24/7 support?

Response:

Periodically. There will be a rolling on-call schedule, though there is an escalation process before field support is required

5) Question:

How often the technician called upon for unscheduled call support?

Response:

Most work, on/off core hours is scheduled. Equipment does fail, so there may be the occasional need for after-hours/weekend support.

6) Question:

Under the Technical Response section, General requirements, it states how the Offeror will meet the requirements. Does this mean you want us to go through each Contractor Minimum Requirement (18 total) with an answer?

Response:

Please provide a candidate that reflects the requirements.

7) Question:

Is there any possibility for extension?

Response:

No, we are unable to extend the due date.

Issued by: Alisha Allmond
Procurement Officer
November 1, 2019