



GUARDIANSHIP INVESTIGATOR'S APPLICATION FOR ELEVATED ACCESS TO ELECTRONIC CASE RECORDS Md. Rule 20-109(b) and 20-109(e)

- 1. Date of Application:
2. First Name:
3. Last Name:
4. Address:
5. Telephone Numbers: Work: Cell:
6. Registered E-mail Address:
7. Cases to which you are requesting access:

Table with 2 columns: CASE NUMBER, DATE APPOINTED AS GUARDIANSHIP INVESTIGATOR. Rows a-h.

- 8. CONFIDENTIALITY. READ CAREFULLY AND INITIAL. I understand and agree that the attached confidentiality agreement, which I have executed, is part of this application and I agree to be bound thereby. Applicant's initials:
9. DUTY UPON CONCLUSION OF WORK ASSIGNMENT: I understand and agree that upon the conclusion of the work to be completed in a case, I must file a notice with the clerk of court indicating that my assignment in the case has concluded and requesting the clerk to terminate the enhanced access to the case file.

I solemnly affirm under the penalties of perjury that the contents of this document are true to the best of my knowledge, information, and belief.

Signature

(Court Use Only)

Verified applicant's party status

Application is: Approved in full Denied in full Approved as to case(s)

but

Denied as to case(s):

because applicant has not been appointed as a guardianship investigator in the listed case(s)

Date

Clerk

Clerk to send approved application to ServiceNow (https://mdcourts.service-now)

Policy and Procedure

(a) Purpose and scope

(1) The purpose of this policy is to define an application process for parties requesting remote access to electronic case records. **Note** that there are specific access forms for (1) an access request made in a guardianship case (MDJ-004AG); (2) an access request made by a designated registered user of a corporation or other business entity (MDJ-004DRU); (3) an access request made by a judiciary contractor (MDJ-004C); and (4) an access request made by a guardianship investigator (MDJ-004GI).

(2) This policy applies to any applicant who is seeking to access electronic case records remotely.

Note: every case may not have electronic case records available.

(b) Requirements

Submission of application: One form must be submitted per court. If an applicant is requesting access to active cases in District Court and circuit court, one form must be submitted to each court.

(c) Application review

Upon receipt of the application, the clerk's office shall review the application and ensure that the application complies with all requirements.

(d) Notification on application

(1) Approval

If the party's application is approved, the clerk shall forward the original application and approval to Judicial Information Systems (JIS). Upon receipt, JIS will elevate the portal access privileges of the applicant's account. JIS will then notify the applicant, via email, that their application is approved and that the applicant is now able to remotely access electronic case records in the case requested.

(2) Denial

If the clerk determines that the applicant is not a party to the case, the clerk shall deny the application. The clerk shall return the original application to the applicant and send a copy of the denied application to JIS.

(e) Appeal of denial

(1) Any appeal of a denied application must be made by filing a motion in the case in which the applicant is seeking remote access.

(f) Record keeping

(1) JIS shall retain a copy of all applications. An application for remote access shall not be attached as a record in a case.