

#	Abbreviation	Description
1.	ADA	Americans with Disabilities Act
2.	ADR	Alternative Dispute Resolution
3.	AIS	Attorney Information System
4.	AOC	Administrative Office of the Courts
5.	API	Application Programming Interface
6.	BA	Business Analyst
7.	CA	Commissioner Assistant
8.	CBS	Court Business Services
9.	CC	Circuit Court
10.	CCP	Consistent Court Practice
11.	CCU	Central Collection Unit
12.	CINA	Children in Need of Assistance
13.	CJIS	Criminal Justice Information Systems
14.	CLE	Continuing Legal Education
15.	CMS	Case Management System
16.	COA	Court of Appeals
17.	COMAR	Code of Maryland Regulations
18.	COSA	Court of Special Appeals
19.	COTS	Commercial Off the Shelf
20.	CPD	Court Practice Directive
21.	CRM	Customer Relationship Management (Tyler's customer ticket system)
22.	DC	District Court
23.	DCHQ	District Court Headquarters
24.	DCM	Differentiated Case Management
25.	DELQ	Delinquency
26.	DJFS	Department of Juvenile and Family Services
27.	DTE	Department of Technology Education
28.	DV	Domestic Violence
29.	DVO	Domestic Violence Office
30.	ECM	Electronic Content Management
31.	ECR	Enterprise Custom Report
32.	EFS	Electronic File and Serve
33.	ERP	Enterprise Resource Planning
34.	F&S	File and Serve
35.	FAQs	Frequently Asked Questions
36.	FY	Fiscal Year
37.	GEARS	General Enterprise and Resource Support
38.	IFL	Intermediate File Layout
39.	JCECC	Judicial College Education and Conference Center
40.	JIS	Judicial Information Systems
41.	LES	Lower Eastern Shore

#	Abbreviation	Description
42.	LOE	Level of Effort
43.	MACRO	Mediation and Conflict Resolution Office
44.	MDEC	Maryland Electronic Courts
45.	MDH	Maryland Department of Health
46.	MDJ	Maryland Judiciary
47.	MPC	Major Projects Committee
48.	MPME	Maryland Program for Mediator Excellence
49.	MVA	Motor Vehicle Administration
50.	OAG	Office of Attorney General
51.	OAHA	Office of Administrative Hearings
52.	OFM	Odyssey Financial Manager
53.	OFS	Odyssey File and Serve
54.	OPD	Office of the Public Defender
55.	OPSC	Office of Problem-Solving Courts
56.	P&P	Parole and Probation
57.	PIA	Public Information Act
58.	PII	Personally Identifiable Information
59.	PMO	Project Management Office
60.	PPO	Peace/Protective Order
61.	QA	Quality Assurance
62.	QRC	Quick Reference Card
63.	QRG	Quick Reference Guide
64.	RCS	Revenue Collection System
65.	RFP	Request for Proposal
66.	SAO	State's Attorney Office
67.	SCA	State Court Administrator
68.	SME	Subject Matter Expert
69.	SRL	Self-Represented Litigant
70.	SRS	System Report Specification
71.	UCS	Uniform Court System
72.	UES	Upper Eastern Shore
73.	V&V	Verification and Validation
74.	VPN	Virtual Private Network