



TRANSCRIPT: MDEC Walk-Through: July 25, 2014

(This is a transcript of the video report that can be viewed on the MDEC website:

<http://mdcourts.gov/mdec/latestupdatesarchive.html>)

Sheryl Hines, Anne Arundel County District Court Civil Division Chief, speaking:

I think the court, for me personally, needs to change. And I think that we need to be able to meet not only our needs, but the needs of attorneys, the public.

Shirley Anthony, Anne Arundel County District Court Civil Division, speaking:

I believe MDEC is important because, as the Judiciary, we need to keep up with the outside world. If we don't, we're going to be left behind.

[Slide]

Maryland Electronic Courts, also known as MDEC, is the Judiciary's new case management system purchased and customized by Tyler Technologies. Tyler Technologies calls its case management system solution Odyssey.

MDEC will launch in Anne Arundel County in the fall of 2014. This pilot will be the first crucial step in the statewide implementation.

Rose Day, District Court Headquarters Operations Administrator, speaking:

My first impression of MDEC was that it was a really good system to work with. It's very different from what our current mainframe system looks like. It's going to help us in recruiting good staff, and in training staff to do things differently in a more modern world, because our current system is quite outdated.

Sheryl Hines:

We know that it's going to be a challenge because it's going to be different. Some areas, we know we're going to get more work than what we used to have, and some areas, we know there is going to be less work than what we normally get. I've been with the court for more than 31 years, so I've seen a lot of changes within that timeframe, and I think it's something that's needed.

Shirley Anthony:

Everybody is scared of change. I have learned to not be. Change is good.

Sheryl Hines:

I like things to stay the same in some areas, but then I think that change is good if you have an open mind to be able to embrace it, so I'm looking forward to it ... [chuckles].

Shirley Anthony:

Keep an open mind to this system. Once you see it, once you play with it, once you use it, you will be amazed at how it works and the functionality of it. They will love it. I know I do.

Rose Day:

Being a leader in this MDEC process has been really exciting for me, having worked for the court for quite a number of years now, it's exciting to be at the very beginning of such a large project that's going to have such a great impact on the court

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