

#### Research and Analysis

ADMINISTRATIVE OFFICE OF THE COURTS

#### **MDEC Reporting for Courts**

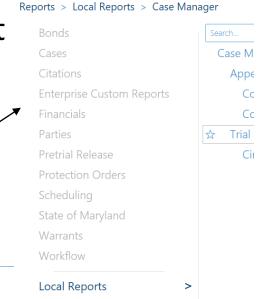
2019 Judiciary Grants Conference December 12, 2019

#### **Accessing Reports in Navigator**

Search icon or Reports Menu



- Use the search icon if you know the report name
- Use the Reports menu to view all the reports, organized by subject and Enterprise Custom Reports



#### **Canned Reports**

- Reports created by Tyler
  - ➤ Caseload Activity Report
  - Event Review Report
  - ➤ Time Standards Tickler Report
  - ➤ Case Filing Statistics Report

### **Enterprise Custom Reports (ECRs)**

Reports created and customized by JIS for the courts

- Related Events
- Family Service Grant Quarterly Report
- Family Services FCCIP Quarterly Report
- ➤ Title IV/IV-D Statistical Report

## **Scheduling & Running Reports**

- Scheduling vs Submitting
  - ➤ Large data sets
  - Lengthy date range
  - >Run regularly
  - >Small data sets
  - ➤ Short date range
  - Run periodically

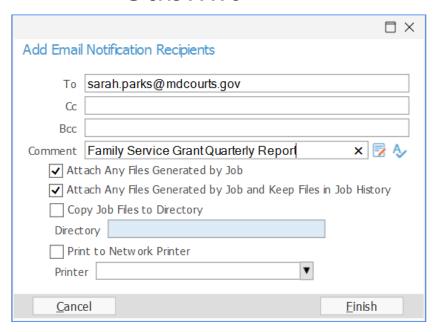
Schedule

Submit

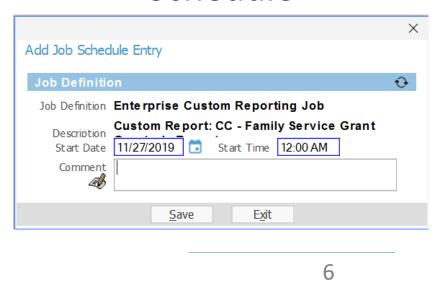
#### **Scheduling & Running Reports**

- Complete parameters
- Select CSV or PDF

#### Submit



#### Schedule



## Why use reports?

- Support day-to-day business and court operations
- Managerial tools
- Provide data and statistical information
- Promote and improve access to justice

- Feedback from workgroups
- ServiceNow tickets and Change Requests
- Research, Analysis, & Data (RAD workgroup)
- Update existing and develop new ECRs

- Webinars and Judicial College courses provide feedback at the end of your courses!
- Quick Reference Guides
- Manuals
  - Detailed User Guide
  - > Fiscal Clerk Manual Coming soon
  - Data Reporting & Statistical Reporting
- In-house training

#### **Review Currently Scheduled Jobs**

- We will provide the currently scheduled jobs report on a six-month frequency, but you can review your currently scheduled jobs as often as you feel necessary.
- Review jobs that are currently scheduled to run to make sure they are still being used.
- Delete jobs under inactive employees and reschedule them under a current employee's name.

#### When Modifying Existing Reports or Scheduling New Ones

- If the parameters are not required (no blue box around the field), leave it blank and it will be the same as selecting all. By leaving it blank you will not receive "The remote server returned an error: (414) Request-URI Too Long." or "Invalid URI: The URI string is too long." error messages.
- If the parameters are required (blue box around the field), limit the selection to 15 types (string limit is around 500 characters).
- Keep the date ranges to short periods of time.

#### List Manager

If you are not going to use List Manager to work the report leave the List User Name and List Name parameters blank. This keeps the List Manager File from becoming large and taking a long time to load the data.

When using List Manager, the List User Name should only contain one name (including more than one name may cause the report to fail). The List User name must match the Odyssey User name including the period. If you use an invalid user name no list will be created.

#### **Spread Out Run Times**

Spread out the run times for jobs so that they are not all starting at the same time of day. You can use any time during the 24-hour day, just change the minutes so the jobs don't all start at 00.00. For example, if you have three jobs that need to be run, Job 1 starts 00.01, Job 2 starts 00.03, Job 3 starts 00.06). See Working with Job Scheduler QRG.

#### **Job Status**

Check the job queue by selecting "View Job Queue" under Administration to see if your job is waiting to run or is still running.

Check the job history to confirm that the job ran successfully and to review any error messages. See View Report Job History QRG.

#### **Best Practices QRG**

#### MDEC Schedule Reports Worksheet

-MDEC-	MARYLA ELECTRI COURTS
	COURTS

#### **MDEC Scheduled Reports**

CCDC - Cases with No Attorneys	This report lists cases without attorneys for the selected location and party type(s).	Daily	Every weekday
CCDC - Cases with Security Group	This report will show cases with security group / Remove Criminal 90 days warrant cases for the selected Location and date range. This report generates list manager.	Daily	Every weekday
CCDC - Corp and Prof Prop Bonds in Default	This report lists all cases with corporate and professional property bonds that are in default by insurance company or by county.	Daily	Every weekday
CCDC - Criminal Case No Activity Over 60 Days	This report lists criminal cases with no activity over 60 days, based on the date range selected.	Weekly	N/A
CCDC - Division of Parole and Probation	This report shows Defendants that have been placed on Probation.	Daily	Every weekday
CCDC - Duplicate Tracking Number Report	This report tracks when the same tracking number is used on multiple cases.	Weekly	N/A
CCDC - Open Case Time Standard Detail Report	This report shows the Case Time Standard Status for the selected case category, filing date period, and CTS status along with all the detail suspensions on a given case.	Bi-weekly	Every 2 weeks
CCDC - Related Cases Report	This report shows only related cases, unrelated cases, or all cases for one or more chosen case types.	Weekly	Weekly
CCDC - Uncommitted Judgments	This report lists all uncommitted judgments for a selected location.	Daily	Every weekday

## Family Services Jurisdictional Progress Report

- Excel spreadsheets
- SurveyMonkey
- MDEC Reports

<u> </u>					
Statistical Report Please do not leave blanks. If your jurisdiction					
does not track the requested info: input "X."					
does not offer a service, input "NA."  If the answer is zero, please input "0"	ایرا	<b>2</b> ( 0	<b>0</b> ( 0	O1 4	VTD
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	YTD
# Cases screened out - due to domestic violence					
concerns					0
Total # screened out (for all reasons - not DV)					0
b. ADR/Mediation Programs					
i. Child Access/Parenting Time Mediation					
# Cases Pending Start of Quarter		0	0	0	
# of New Cases Referred This Quarter					0
# Not Held - Due to DV Issue					0
# Not Held - Settled Prior to Mediation					0
# Not Held - FTA					0
# Not Held - Other					0
Total Cases Not Held	0	0	0	0	0
# of Cases Held					0
# of Cases w/Full Agreements					0
# of Cases w/Partial Agreements					0
# Cases Pending End of Quarter	0	0	0	0	
ii. Property/Financial Mediation					
# Cases Pending Start of Quarter		0	0	0	
# of New Cases Referred This Quarter					0
# Not Held - Due to DV Issue					0
# Not Held - Settled Prior to Mediation					0
# Not Held - FTA					0
# Not Held - Other					0
Total Cases Not Held	0	0	0	0	0
# of Cases Held					0
# of Cases w/Full Agreements					0
# of Cases w/Partial Agreements					0
# Cases Pending End of Quarter	0	0	0	0	
iii. Complete Domestic Mediation					
# Cases Pending Start of Quarter		0	0	0	

### **MACRO Quarterly Progress Report**

Part II: Performance	Goals Repo	ort					
Gray boxes: Copy from you Yellow boxes: Update with	r application or	final report.					
Service Provided	Total Completed in FY19	# Projected to be Completed in FY20	Total Qtr 1	Total Qtr 2	Total Qtr 3	Total Q4	Total Completed to Date in FY20
Cases Screened for Mediation*							0
Cases Referred to Mediation							0
Cases Mediated							0
Partial Agreements							0
Full Agreements							0
No Agreement							0
Cases Settled Before Mediation							0
Cases Still Open/Pending							0
(add categories as necessary)							0
							0
							0

# Practitioner Outcome forms received				0
# Participant Feedback forms received				0
# Attorney Feedback forms received				0
# Roster Members Trained				0
# Staff Trained				0

# MDEC Report: Family Services FCCIP Grant Quarterly Report





CC - ADA Accomodation Report

CC - Bonds To Process Converted Case

CC - Case Status

CC - Circuit Court Facility Docket

CC - Circuit Court General Docket Listing

CC - Civil/Family/Probate Party Index

CC - Court Session Report

CC - Courtsmart File Extract Process

CC - Criminal Cases Over Given Days NoTrials

CC - Docket Party Listing

CC - Document Screening

CC - Family Division Magistrate Docket

CC - Family Service Grant Quarterly Report

CC - Family Services FCCIP Quarterly Report

**CC - Foreclosure Weekly Address** 

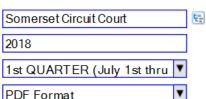
CC - Hearings Scheduled Beyond TimeStd Dates

Fiscal Year in YYYY

Date range by Fiscal Quarter

Output Format

PDI



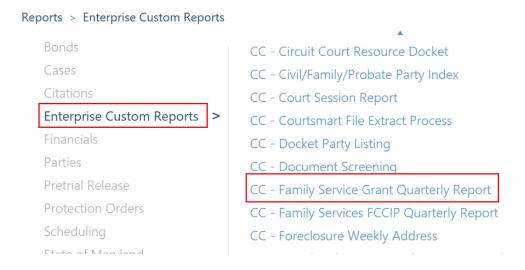
# MDEC Report: Family Services FCCIP Grant Quarterly Report

- Broken down by FY and Quarter
- Number of CINA/TPR/Adoption Proceedings

1. Number of CINA/TPR/Adoption Proceedings

a. Scheduling Conferences	0	0
b. Pendete Lite Hearings	2	2
c. Contempt	0	0
d. Settlement Conferences	0	0
e. Pretrial Conferences	0	3
f. Uncontested Hearings	0	0
g. Trials on the Merits	4	12
h. Shelter Care Hearings	5	33
i. Adjudication Hearings	4	35
j. Disposition Hearings	1	29
k. Initial Permanency Hearing	3	12
1. Permanency Review Hearing	17	77
m. Settlement Conference	0	0
n. TPR Hearing Trial	0	0
o. Guardianship Review	4	8
p. Adoption	4	8
q. Other CINA	41	229
r. Other TPR	0	6

# MDEC Report: Family Services Grant Quarterly Report



Location Anne Arundel Circuit Court

Fiscal Year in YYYY

Date range by Fiscal
Quarter
Output Format

Anne Arundel Circuit Court

2017

1st QUARTER (July 1st thru PDF Format

#### Family Services Grant Quarterly Report

- Broken down by FY and Quarter
- Number of specific domestic proceedings

		Current Quarter	Fiscal YTD
		0	1
a. Scheduling Conferences		65	190
b. Pendente Lite Hearings		2	11
c. Contempt		13	48
d. Settlement Conferences		16	44
e. Pretrial Conferences		0	0
f. Uncontested Hearings		0	0
g. Trials on the Merits		41	116
2. Pro Se Statistics			
a. #Cases With no Pro Se Party at Answer		21	62
b. #Cases W/1 Pro Se Party at Answer		16	35
c. #Cases W/2 or more Pro Se Parties at Answer		5	20
d. Scheduling Conferences	No Pro Se	19	19
	1 Pro Se	14	14
	2 Pro Se	32	157
Pendente Lite Hearings	No Pro Se	1	1
	1 Pro Se	0	0
	2 Pro Se	1	10
Contempt	No Pro Se	3	3
	1 Pro Se	1	1
	2 Pro Se	9	44

# Family Services Grant Quarterly Report Logic - QRG

Included & excluded cases

 Pro Se Statistics depend on how a clerk enters case, events

 Cases involving children Each quarter, the Department of Juvenile and Family Services generates a Family Service Grant Report. The numbers from this report are entered into a formatted template and submitted to the Department of Family Administration for the following case types: Divorce, Alimony, Annulment, Custody, Visitation, Child Support, Paternity, Guardianship of a Minor, Name Change, and Domestic Violence.

Case types excluded from the Family Services Grant Quarterly Report:

- ADJ Adoption- After TPR/Guardianship
- CINS Child in Need of Supervision
- ADO Adoption
- CISHE Child in Need of Assistance-Shelter
- CINA Child in Need of Assistance

- JP Juvenile Peace Order
- CININ Child in Need of Assistance –Non Shelter
- · TPR Termination of Parental Rights
- VPP Voluntary Placement

From the clerk's entries, the Pro Se Statistics are captured for different intervals for Domestic Case types that verify if an attorney was present: 1) No Pro Se Parties, 2) 1 Pro Se party, and 3) 2 or more Pro Se.

Case event **Answer (ANSWE)** or **Answer and Complaint (ANSCO)** is added as a related event to the Complaint/Petition. From this entry, a query will look behind the scenes of Odyssey to determine the party information; No Pro Se, 1 Pro Se, or 2 Pro Se. This is based off the first Answer entered on the case.

- 1. Domestic Petition is filed. Select Add a case.
- 2. Select Family. Select applicable case type.
- 3. Enter in applicable party information. Save.
- 4. Enter and Scan the Complaint or Petition (CMPET) and any other applicable documents filed.
- 5. Enter service event Summons Issued (SUISS).
- 6. If served enter case event Return of Service -RESSF and scan service document.
- When the answer is received enter case event Answer- ANSWE or Answer and Complaint (ANSCO) and Scan document. Save.

#### Cases involving children

Enter case event Custody or Visitation Issues-CUVIS when there are children involved or custody involved at the time of filing.

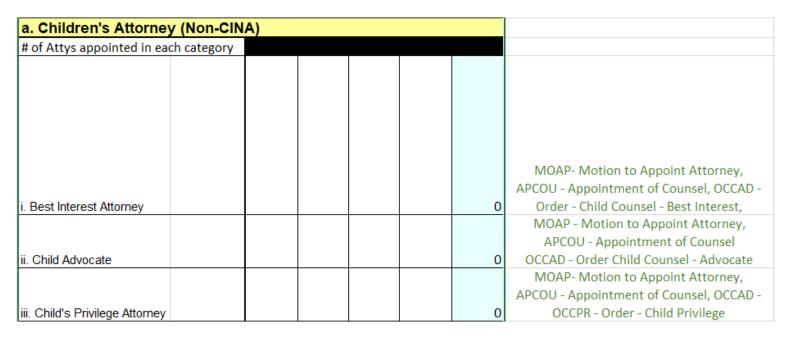
# Family Services Grant Quarterly Report Logic - QRG

#### Counting hearings based on hearing types

Number of specific Domestic Proceedings	Hearing Types
Scheduling Conferences	Conference Scheduling, Conference Status
Pendente Lite Hearings	Hearing-Pendente Lite
	Hearing–Domestic Violence
	Hearing-Emergency
	Hearing–Ex Parte
Contempt	Hearing-Contempt
	Hearing Show Cause
Settlement Conferences	Hearing-Settlement
Pretrial Conferences	Conferences–Pre Trial
Uncontested Hearings	Hearing-Uncontested
	Hearing-Uncontested Divorce
Trials on the Merits	Trial-Merits/Family Law Tentative, Hearing-Custody,
	Hearing Divorce, Hearing Domestic Violence, Hearing,
	Hearing-Guardianship, Hearing-magistrate's, Merits,
	Hearing-Modification, Hearing-Support, Trial- TPR
	Contested, Trial Court

#### **Family Services Quarterly Report**

Report Logic needs updating



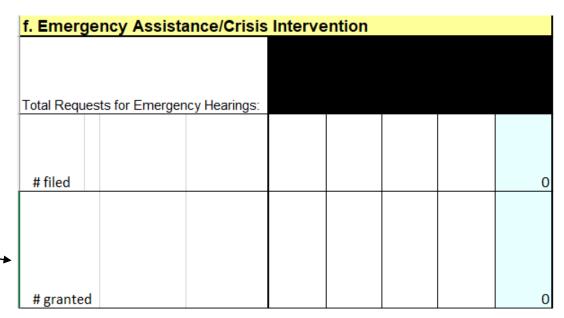
Navigator updates – Arbitration Tab testing

## **Helpful Reports: Related Events**

New Report

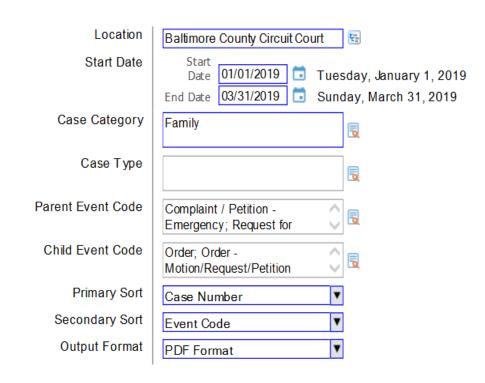
 Currently hand counting certain data

 Provides Parent & Child Event data

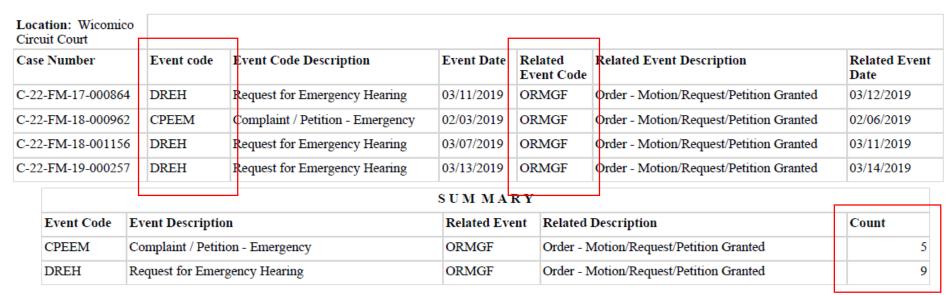


#### **Related Events Report**

- Parent events: CPEEM –
  Complaint/Petition –
  Emergency and DREH –
  Request for Emergency
  Hearing
- Child events: HOCPG –
   Outcome: Petition Granted,
   HOMOG Outcome: Motion
   Granted, ORMGF Order –
   Motion/Request/Petition
   Granted



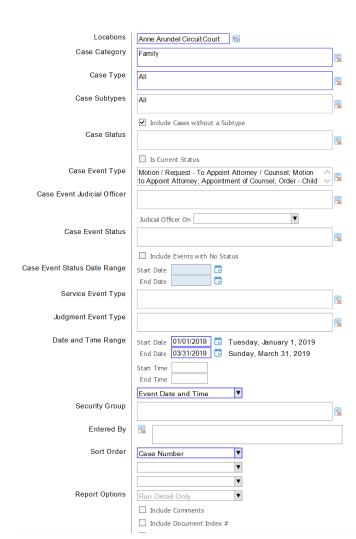
#### **Related Events Report**



	S U M M A R Y B Y CC/DC				
Туре	Event Description	Count			
CC	Request for Emergency Hearing	9			
CC	Complaint / Petition - Emergency	5			

## **Helpful Reports: Event Listing**

- Looks for particular case events in selected case types
- Search by date range
- Can be used with List Manager
- Get data on appointment of counsel, home studies, mental health services, etc.



### **Events Listing Report**

Event Listing MDODYS

Anne Arundel Circuit Court

Anne Arundel Circuit Court Continued...

Event Type	Case #	Style	Case Type	Case Subtype	Entered By	Event Status Event Status Date	Event Date	Time	Judici
Case - Order - Child Counsel - Best Interest	C-02-FM-16- 002604	James Pasquarelli vs. Joanne Pasquarelli	Divorce - Absolute		Campbell, Daniel		03/11/2019	2:52PM	McCor Wieder
Case - Order - Child Counsel - Best Interest	C-02-FM-16- 002604	James Pasquarelli vs. Joanne Pasquarelli	Divorce - Absolute		Henry, Laverne		03/03/2019	2:41PM	Schaet McCab
Case - Order - Child Counsel - Best Interest	C-02-FM-16- 002604	James Pasquarelli vs. Joanne Pasquarelli	Divorce - Absolute		Jones, Tiffany		02/26/2019	3:58PM	Schael McCab
Case - Order - Child Counsel - Best Interest	C-02-FM-16- 003928	Jerry Bryl vs. Cynthia Bryl	Divorce - Limited		Jones, Tiffany		02/15/2019	2:59PM	Schael McCab
Case - Order - Child Counsel - Privilege	C-02-FM-16- 004681	Courtney Jones vs. Jeremy Housley	Divorce - Limited		DeBari, Pamela		03/12/2019	3:43PM	Schaet McCab
Case - Order - Child Counsel - Best Interest	C-02-FM-17- 000512	Richard Baird vs. Theresa Baird	Divorce - Limited		Campbell, Daniel		01/23/2019	9:30AM	Schael McCab
Case - Order - Child Counsel - Privilege	C-02-FM-17- 003604	Darron Weaver vs. Shannon Schroeder	Custody (Versus)		Campbell, Daniel		03/25/2019	11:37AM	Schaet McCat
Case - Order - Child Counsel - Privilege	C-02-FM-17- 004076	Morton Lapides vs. Susan Lapides	Divorce - Limited		Jones, Tiffany		01/25/2019	3:14PM	Schaet McCab

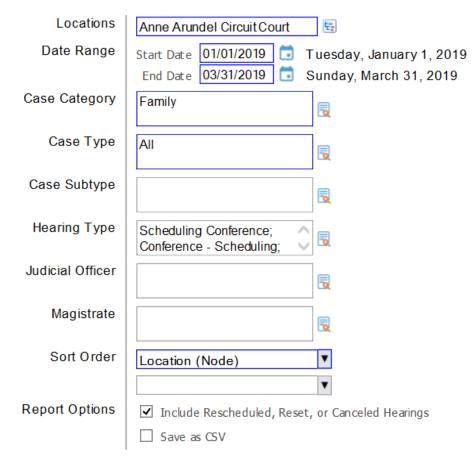
Counsel - Privilege

004651

VS.

#### **Helpful Reports: Hearing Management Report**

- Captures the number of hearings for specified hearing types
- Specify date range, case types
- Includes rescheduled, reset, or canceled hearings



## **Hearing Management Report**

Hearing Date/Time	Judicial Officer	Location	Case Number	Case Style	Hearing Type	Status	Case Type Case <b>S</b> ubtype
02/19/2019 9:00 AM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 000969	Steven Christian vs. Danielle Buttrom, et al.	Conference - Scheduling	Scheduled	Custody (Versus)
01/29/2019 10:00 AM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 000981	Margaret Cofiell vs. Steven Cofiell	Conference - Scheduling	Scheduled	Divorce - Absolute
02/26/2019 2:30 PM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 001142	Liduvina Garcia Aguilera vs. Benjamin Iraheta Umanz	Conference - Scheduling	Scheduled	Custody (Versus)
02/05/2019 1:30 PM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 001285	Nicole Gerstle vs. Rose Gerstle	Conference - Scheduling	Scheduled	Divorce - Absolute
03/05/2019 9:00 AM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 001338	Tony Alvarez, II vs. Deborah Anne	Conference - Scheduling	Scheduled	Divorce - Absolute
02/21/2019 10:00 AM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 001512	Melisa Arias vs. Brian Barbosa	Conference - Scheduling	Scheduled	Custody (Versus)
03/21/2019 10:00 AM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 001527	Joshua Owens vs. Daniela Moore	Conference - Scheduling	Scheduled	Custody (Versus)
01/22/2019 2:30 PM	Cassel, Jennifer	Anne Arundel Circuit	C-02-FM-18- 001556	Angela Cessor Culver vs. David Cessor Culver	Conference - Scheduling	Scheduled	Divorce - Absolute
02/26/2010 10-00 AM	Connol Jannifor	Anna Arundal Circuit	C_02_FM_18_	Cartula Schroutar-Stavane ve Suzanna	Conference -	Cahadulad	Divorce Absolute

**Grand Total:** 



#### Reports – Resources

- Webinars and Judicial College courses
- QRGs
- Manuals
- Workgroups
- Colleagues (within your court and at other courthouses) and Training

## **Reports – Who to Contact**

Research & Analysis Sarah.Parks@mdcourts.gov 410-260-3652

- ServiceNow
- Change Requests