



# Administrative Office of the Courts

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## Operations Division

### Questions/Responses No. 1 to the Request for Proposals (RFP) K21-0018-29 Cloud-Based Unified Communications Solution

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: Regarding section 3.2 Proposals, item 3.2.2 – requesting 6 hard copies to be delivered along with an electronic copy of both volumes.  
Response: Yes  
Question: Will AOC allow e-copy submission only?  
Response: No
2. Question: Are there any additional changes to these provision requirements from the AOC regarding COVID restrictions?  
Response: No
3. Question: Regarding background checks, as described in section 2.18, please advise what “type” of background check and confirm who is responsible for the cost of such checks?  
Response: State agency court records as wells documentation of residential locations. The Judiciary will pay for the background checks.
4. Question: In Attachment A Contract – item 13 Termination for Cause - Will AOC compensate the contractor for any unamortized capital and what is deemed as "reasonable" costs?  
Response: No
5. Question: In Attachment A Contract – item 14. Termination for Convenience - Will AOC compensate the contractor for any unamortized capital and what is deemed as "reasonable" costs?  
Response: No
6. Question: In Attachment A Contract - items 15. Delays and Extensions of Time & Question: Suspension of Work - Will AOC compensate the contractor for labor stand by time for delays or suspension of work?  
Response: No

7. Question: In Attachment A Contract - items 20.2 Right to Audit - Does the audit include proprietary financial information such as costs and margins?  
Response: No

Issued by Karen Hoang  
Procurement Officer  
Date: 09/01/2020